



# *We strengthen the business of government*

**The Department of Enterprise Services (DES)** provides centralized business services to state government agencies; to other public entities such as cities, counties and tribes; and to Washington residents.

DES' mission is to strengthen the business of government.

We do this by creating overall operating efficiencies so our state's government entities can focus on their core missions. Our buying power, economies of scale and years of experience help government get the best value for the products and services they need to support their missions.

## **KEY SERVICES**

Capitol Campus management  
Construction & public works  
Contracts & procurement  
Employee Assistance Program  
Energy efficiency  
Engineering & architectural services  
Facilities management  
Fleet management & EVs

Parking management  
Printing & mail services  
Property management  
Real estate services  
Risk management  
Small agency support  
Surplus property  
Training & workforce development

## **WORKFORCE**

**875** FTEs

## **HEADQUARTERS**

1500 Jefferson Street SE  
Olympia, WA 98501

## **FUNDING**

**98%** comes from service delivery fees rather than a direct appropriation by the Legislature.

## **LEADERSHIP**

Director Tara C. Smith (she/her)  
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# Service Highlights



We provide workplace solutions that enhance government's ability to fulfill their missions.

- **Goods and services contracts** | Manage 200 statewide contracts with 1,500+ vendors, resulting in \$1.9B in annual goods and services purchases.
- **Construction projects** | Manage 800+ design and construction projects worth \$400M+ each year.
- **Statewide facilities** | Care for government facilities totaling 180,000+ square feet and 14 acres in Cowlitz, King, Thurston and Yakima counties.
- **Building leases** | Administers 700+ active leases totaling 9.5M+ square feet with rents totaling \$185M+ each year.



We help government get the best value for mission-support services.

- **Surplus** | Recycle, reuse and sell materials, keeping 600,000+ pounds of materials out of landfills each year, returning 80% of funds generated to agencies.
- **Fleet** | Manage vehicle purchases, long- and short-term leases, and repairs and maintenance for a fleet of 5,000+ vehicles.
- **Technology leases** | Help government reduce costs when replacing old equipment like computers, printers and servers.



We support government in meeting their modern workforce needs.

- **Training** | Manage the Washington State Learning Center with a library of 1,200+ online classes.
- **EAP** | Provide support through the Washington State Employee Assistance Program to promote the health and well-being for 100,000+ public employees.
- **Careers.wa.gov** | Administer the state's online recruiting system, with 1,400+ job postings and 25,800+ online applications received monthly.



We reduce government risk and add value through our stewardship and services.

- **Risk management** | Provide risk management services and process 3,000 legal claims per year.
- **Small agency support** | Provide human resources, financial, and contracting and procurement services to small agencies.
- **Mail** | Process 4M pieces of incoming, outgoing and campus mail, saving an estimated \$5M in postage per year.
- **Printing** | Print 14M images per month, including sensitive documents and items for governments such as vehicle titles and voter pamphlets.

## CAPITOL CAMPUS

We are responsible for the management of the Washington State Capitol Campus.



486 acres      5 parks  
25 office parking buildings      6,000+ stalls  
18 monuments & artworks      260 acre Capitol Lake-Deschutes Estuary

**Event permits** | Manage and support 400+ events with 400,000 participants annually, including protests and rallies.

**Public & educational tours** | Provide public and civic education tours in person and virtually to hundreds of thousands of people each year.

**Historic preservation** | Preserve historic buildings and features.

**Property & grounds** | Manage and maintain all buildings and natural areas on the Capitol Campus.

**Safety & security** | Partner with the Washington State Patrol to provide security for the Capitol Campus.



**Winner of the 2022 Professional Grounds Management Society Green Star Olmsted Honor Award**