

## Verizon Wireless Pricing Sheet

### Western States Contracting Alliance (WSCA) Contract for Services #1523

#### VZW Nationwide for Government Share Calling Plans

**Unlimited National Mobile to Mobile and Night & Weekend Minutes  
No Domestic Roaming or Long Distance Charges**

Monthly Anytime Voice Minutes	WSCA Discount No additional discounts apply	Unlimited Push to Talk	Per-Minute Rate After Allowance
0	<b>\$15.99*</b>	N/A	\$0.25
100	<b>\$24.29</b>	\$2.00	
200	<b>\$29.04</b>	\$2.00	
Data Sent or Received	\$1.99/ MB or per data package**		
100 Messages (Text, Picture and Video)	Included		

**Notes** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. \*The \$15.99 zero access plan can only be 50% of an accounts total share lines. \*\*3G Smartphones and 3G Data Multimedia Phones require a data package.

#### WSCA Nationwide for Government Calling Plans

**Unlimited National Mobile to Mobile and Night & Weekend Calling Minutes  
No Domestic Roaming or Long Distance Charges**

Monthly Anytime Voice Minutes	Monthly Access Fee Non-Shared Minutes	Monthly Access Fee Shared Minutes	Friends & Family (Up to 10 numbers)	Per-Minute Rate After Allowance
	Monthly Access Fee with a 19% WSCA Discount			
400	<del>\$35.88</del> <b>\$29.06</b>	<del>\$38.45</del> <b>\$31.14</b>	Not Included	\$0.25
600	<del>\$52.56</del> <b>\$42.57</b>	<del>\$55.12</del> <b>\$44.65</b>	Included*	
1000	<del>\$67.94</del> <b>\$55.03</b>	<del>\$70.50</del> <b>\$57.10</b>		
Data Sent or Received	\$1.99/ MB or per data package**			
100 Messages (Text, Picture and Video)	Included			
Unlimited Push-to-Talk	\$2.00			
Unlimited Messages (Text, Picture and Video)	\$12 additional monthly access per line			

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. \*Friends & Family eligibility varies on selected calling plan. \*\* 3G Smartphones and 3G Data Multimedia Phones require a data package

## VZW Nationwide for Business Calling Plans

**Unlimited National Mobile to Mobile and Night & Weekend Calling Minutes  
No Domestic Roaming or Long Distance Charges  
Unlimited Text Messages for Talk & Text Plans**

Monthly Anytime Voice Minutes	Talk		Talk & Text		Friends & Family (Up to 10 numbers)	Per-Minute Rate After Allowance
	Monthly Access Fee with a 17% WSCA Discount					
450	<del>\$39.99</del>	<b>\$33.19</b>	<del>\$59.99</del>	<b>\$49.79</b>	Included w/ Share*	\$0.25
900	<del>\$59.99</del>	<b>\$49.79</b>	<del>\$79.99</del>	<b>\$66.39</b>		
1350	<del>\$79.99</del>	<b>\$66.39</b>	<del>\$99.99</del>	<b>\$82.99</b>		
2000	<del>\$99.99</del>	<b>\$82.99</b>	<del>\$119.99</del>	<b>\$99.59</b>		
4000	<del>\$149.99</del>	<b>\$124.49</b>	<del>\$169.99</del>	<b>\$141.09</b>		
6000	<del>\$199.99</del>	<b>\$165.99</b>	<del>\$219.99</del>	<b>\$182.59</b>		
Unlimited	<del>\$69.99</del>	<b>\$58.09</b>	<del>\$89.99</del>	<b>\$74.69</b>		
Share Option	\$5 <b>\$4.15</b> additional monthly access per line					
Unlimited Push-to-Talk	\$2.00					
Data Sent or Received	\$1.99/ MB or per data package**					

Notes: Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. \*Friends & Family eligibility varies on selected calling plan. \*\* 3G Smartphones and 3G Data Multimedia Phones require a data package.

## VZW Nationwide Small Business Share Plans

**Unlimited National Mobile to Mobile and Night & Weekend Calling Minutes  
No Domestic Roaming or Long Distance Charges  
Unlimited Text Messages for Talk & Text Plans**

Shared Monthly Anytime Voice Minutes	Talk		Talk & Text		Maximum # of Lines	Per-Minute Rate After Allowance	Friends & Family (Up to 10 numbers)
	Monthly Access Fee with a 17% WSCA Discount						
700	<del>\$69.99</del>	<b>\$59.79</b>	<del>\$99.99</del>	<b>\$84.69</b>	5	\$0.45	Not Included
1400	<del>\$89.99</del>	<b>\$76.39</b>	<del>\$119.99</del>	<b>\$101.29</b>	5	\$0.40	
2000	<del>\$99.99</del>	<b>\$84.69</b>	<del>\$129.99</del>	<b>\$109.59</b>	5	\$0.35	Included*
3000	<del>\$149.99</del>	<b>\$126.19</b>	<del>\$179.99</del>	<b>\$151.09</b>	5	\$0.25	
4000	<del>\$199.99</del>	<b>\$167.69</b>	<del>\$230.99</del>	<b>\$194.44</b>	8	\$0.25	
6000	<del>\$274.99</del>	<b>\$229.94</b>	<del>\$305.99</del>	<b>\$256.69</b>	10	\$0.25	
7500	<del>\$424.99</del>	<b>\$354.44</b>	<del>\$455.99</del>	<b>\$381.19</b>	15	\$0.25	
10000	<del>\$544.99</del>	<b>\$454.04</b>	<del>\$575.99</del>	<b>\$480.79</b>	20	\$0.25	
15000	<del>\$804.99</del>	<b>\$669.84</b>	<del>\$835.99</del>	<b>\$696.59</b>	30	\$0.25	
20000	<del>\$1084.99</del>	<b>\$902.24</b>	<del>\$1115.99</del>	<b>\$928.99</b>	40	\$0.25	
30000	<del>\$1609.99</del>	<b>\$1337.99</b>	<del>\$1640.99</del>	<b>\$1364.74</b>	50	\$0.25	
Add a Line**	\$9.99		\$9.99 or \$15.99				
Data Sent or Received***	\$1.99/ MB or per data package***						
Unlimited Push-to Talk	\$2.00						

Notes: Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. Only primary lines are eligible for monthly access fee discounts. Monthly Access Fees are for two lines of service. If the maximum number of lines associated with the Shared Monthly Anytime Minutes tier is exceeded, Customer will automatically be migrated to the lowest Shared Monthly Anytime Minutes tier that supports their number of lines. \*Mobile Web 2.0 pages may include Verizon Wireless and third party advertising. \*Friends & Family eligibility varies on selected calling plan. \*\*All additional lines on a Talk & Text Plan with a Shared Monthly Anytime Minute allowance for 3,000 minutes or less are \$9.99 each, for 4,000 minutes or more adding a line is \$15.99 each. \*\*\* 3G Smartphones and 3G Data Multimedia Phones require a data package.

## WSCA Local Flat Rate Calling Plan

**The WSCA Local Flat Rate Calling Plan is NOT eligible for monthly access fee discounts and promotions  
For Corporate Liable Government WSCA Subscribers Only**

Monthly Access Fee	<b>\$8.99</b>
Anytime Minutes	0
Per Minute Rate	\$0.10
Domestic Long Distance	\$0.20 per minute
Roaming	\$0.69
1000 Night & Weekend Minutes OR 1000 IN Calling Minutes	\$5.00 additional monthly access fee per line

## WSCA Share Push to Talk Calling Plan

**The WSCA Push to Talk Only Calling Plan is NOT eligible for monthly access fee discounts and promotions  
For Corporate Liable Government WSCA Subscribers Only**

Monthly Access Fee	<b>\$18.99*</b>
Home Airtime Minutes	0
One to One & Group Talk	Unlimited
Night & Weekend Minutes	Unlimited
Nationwide Mobile to Mobile	Unlimited
100 Messages (Text, Picture and Video)	Included
Data Sent or Received	\$1.99/ MB or per data package**

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. Push to Talk terms and conditions apply. \*The \$18.99 Push to Talk Only plan can only be 50% of an accounts total share lines. \*\* 3G Smartphones and 3G Data Multimedia Phones require a data package

## Nationwide Non-Share Push to Talk Calling Plan

**The Push to Talk Unlimited calling plan is NOT eligible for monthly access fee discounts**

Monthly Access Fee	<b>\$19.99</b>
Home Airtime Minutes*	0
One to One & Group Talk	Unlimited
Data Sent or Received	\$1.99/ MB or per data package <sup>†</sup>

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. Push to Talk terms and conditions apply. \*Subscribers to the Push to Talk Unlimited Calling Plan cannot place or receive regular cellular wireless calls other than to 611 and 911. (These calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, subscribers will be charged \$0.25 per minute for non-Push to Talk voice calls. <sup>†</sup>3G Smartphones and 3G Multimedia Phones require a data package.

**WSCA 3G/4G Nationwide Email for Government Calling Plans**  
**Unlimited National Mobile to Mobile and Night & Weekend Calling Minutes**  
**No Domestic Roaming or Long Distance Charges**  
**Unlimited Data Allowance for Email & Domestic Messaging**

Monthly Anytime Voice Minutes	Monthly Access Fee Non-Shared Minutes	Monthly Access Fee Shared Minutes	Friends & Family (Up to 10 numbers)	Per-Minute Rate After Allowance
	Monthly Access Fee with up to a 24% WSCA Discount			
400	<del>\$64.62</del> <b>\$49.11</b>	<del>\$67.06</del> <b>\$50.97</b>	Included*	\$0.25
600	<del>\$80.48</del> <b>\$62.77</b>	<del>\$82.92</del> <b>\$64.68</b>		
1000	<del>\$95.11</del> <b>\$74.19</b>	<del>\$97.55</del> <b>\$76.09</b>		
National Access Roaming	\$0.002 per kilobyte			
Tethering	\$10 additional monthly access per line			
Unlimited Push-to-Talk	\$2.00			
Add-a-Line	\$35.99**			

Notes: Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. \*Friends & Family eligibility varies on selected calling plan. \*\*The \$35.99 Add-a-Line plan can only be 50% of an accounts total share lines.

**WSCA Smartphone Calling Plans for Government Subscribers**  
**No Additional Discounts Apply**

Includes Wireless Sync or BlackBerry Solution compatible with Microsoft Outlook, Lotus Notes, POP3, and IMAP email accounts. .

Discounted Monthly Access Fee	<b>\$35.99</b>
Domestic MB Allowance	Unlimited
Home Airtime/Min. Rate	\$0.12
Nationwide Mobile to Mobile	Unlimited
Domestic Text, Picture and Video Messages	Unlimited
Domestic Long Distance <sup>1</sup>	Included
Overage Rate Per KB	n/a
National-Access Roaming	\$0.002 per Kilobyte

Notes: Subject to the NationalAccess/BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), Smartphone and BlackBerry Plans. BroadbandAccess is available only in specific markets; please see [www.verizonwireless.com](http://www.verizonwireless.com) for current availability. NationalAccess is available in the National Enhanced Services rate and coverage area; see map for details. <sup>1</sup>Roaming, toll, and long distance charges may apply when making and receiving calls outside of the NationalAccess home airtime rate and coverage area and in CDMA countries, see International Roaming terms and conditions. Per minute roaming applies to Voice calls and Quick 2 Net. <sup>1</sup>Domestic long distance is included when placing calls in the America's Choice home airtime rate and coverage area. <sup>111</sup>Long distance charges will apply when making or receiving calls outside the United States.

**Machine to Machine Plans**

**17% WSCA Discount on monthly access fees of \$34.99 or higher**

Monthly Access	Data Allowance	Overage Rate per MB	Share Option*	Data Roaming per KB (Canada)
<del>\$5.00</del> <b>\$7.00</b>	1MB	\$3.00 per MB	Tier 1: Lines on 1MB through 50MB plans may share data at no charge.	\$0.002
<del>\$7.00</del> <b>\$10.00</b>	5MB			
<del>\$10.00</del> <b>\$15.00</b>	25MB			
<del>\$15.00</del> <b>\$25.00</b>	50MB			
<del>\$25.00</del> <b>\$50.00</b> <del>\$41.50</del>	250MB	\$0.03 per MB	Tier 2: Lines on 250MB through 5GB plans may share data at \$10.00/line monthly fee.	\$0.002
	5GB			

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. Current data coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). \*Customer must maintain a minimum of 5 lines on the Machine to Machine plans in order to share data. Sharing among M2M lines is available only among lines active on plans in the same sharing tier. Each sharing Line's unused KBs will pass to other sharing Lines that have exceeded their data allowance, during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines. Some accounts may require special handling, which may take 1 to 2 bill cycles, before sharing is available. Plan changes may not take effect until the billing cycle following the change request.

## VZW Data Package Requirements

The Data Packages are eligible for monthly access fee discounts and promotions, when available\*  
Data for Feature Phones and Smartphones

Monthly Access Per Line when added to an eligible voice plan	Data Allowance	Rate After Allowance	Optional Business Email Feature <small>Compatible with server based email solutions</small>
N/A	-0-	\$1.99 per MB	N/A
<b>\$10.00</b>	75 MB	\$10.00 per each additional 75 MB of usage	N/A
<b>\$30.00*</b>	2 GB**	\$10.00 per each additional GB of usage	\$15.00

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. NationalAccess Roaming will be charged at \$0.002 per KB (Canada) and \$0.005 per KB (Mexico). \*The \$30.00/2GB data package is eligible for monthly access fee discounts when combined with select Business calling plans. \*\*Smartphone Subscribers require a data package with a minimum allowance of 2GB. Personal Email Feature is included with all data packages contained herein. These plans are not eligible for discounts on month to month activations.

## Mobile Broadband Data Plans

Mobile Broadband Pricing for Tablets, Netbooks, 4G LTE Modems, 3G & 4G LTE Dedicated Mobile Hotspots	
Monthly Access Fee	<b>\$30.00*†</b> <span style="float: right;"><b>\$39.99</b></span>
Monthly Allowance	2GB <span style="float: right;">Unlimited</span>
Per GB Rate After Allowance	\$10.00 per each additional GB of usage
NationalAccess Roaming	\$0.002 per KB(Canada)/ \$0.005 per KB (Mexico)
Per Minute Rate††	\$0.25 per minute
Domestic Long Distance	Included

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. 4G and 3G Mobile Broadband coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). 4G service requires 4G equipment and 4G coverage. \*The \$30.00/2GB plan is not eligible for monthly access fee discounts. †The \$30.00 2GB plan is not available with 4G LTE modems (USB and embedded Notebooks, and is not available with 3G and 4G LTE Dedicated Mobile Hotspots. ††Per Minute Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States.

## WSCA Nationwide Global Email for Government Calling Plans

**Unlimited National Mobile to Mobile and Night & Weekend Calling Minutes**  
**No Domestic Roaming or Long Distance Charges**  
**Unlimited Data Allowance for Global Email & Domestic Text Messaging**

Monthly Anytime Minutes	Monthly Access Fee Non-Shared Minutes	Monthly Access Fee Shared Minutes	Friends & Family <small>(Up to 10 numbers)</small>	Per-Minute Rate After Allowance
	<b>Monthly Access Fee with a 22% WSCA Discount</b>			
400	<del>\$84.14</del> <b>\$65.63</b>	<del>\$86.57</del> <b>\$67.52</b>	Included*	\$0.25
600	<del>\$99.99</del> <b>\$77.99</b>	<del>\$102.43</del> <b>\$79.90</b>		
1000	<del>\$114.62</del> <b>\$89.40</b>	<del>\$117.06</del> <b>\$91.31</b>		
National Access Roaming	\$0.002 per Kilobyte			

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). The Unlimited Data allowance applies in the United States, Canada, Mexico, and the rest of the world where coverage is available. See attached Calling Plan and Feature Details for important information about calling plans, features and options. These plans are not eligible for discounts on month to month activations. \*Friends & Family eligibility varies on selected calling plan.

## Global Data Optional Features

**17% WSCA Discount on monthly access fees of \$34.99 or higher**

Monthly Access Fee	Allowance	Rate After Allowance (Canada)	Rate After Allowance (Mexico and Rest of the World)
<del>\$30.00</del>	50MB	\$2.00 per MB	\$5.00 per MB
<del>\$70.00</del> <b>\$58.10</b>	150MB	\$2.00 per MB	\$5.00 per MB
<del>\$125.00</del> <b>\$103.75</b>	300MB	\$2.00 per MB	\$5.00 per MB

### Pay Per Use

Monthly Access Fee	Allowance	Rate After Allowance (Canada)	Rate After Allowance (Mexico)	Rate After Allowance (Rest of the World)
N/A	N/A	\$2.05/MB	\$5.12/MB	\$20.48/MB

**Notes:** Current coverage details and list of Other Available Countries can be found at [www.verizonwireless.com/global](http://www.verizonwireless.com/global). See attached Calling Plan Optional Features section for important information about calling plans, features and options. \*Applies to all phones and internet devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot. Only one 3G or 4G Global Data Feature is allowed per line (Smartphone Subscribers utilizing the device as either a tethered modem or mobile hotspot will require an additional feature). Must be added to a domestic 3G or 4G Mobile Broadband calling plan with domestic 3G or 4G Mobile Broadband Connect/Mobile Hotspot. \*4G devices require Pay Per Use subscription to roam outside of the U.S. and Canada. International Eligibility is required to roam in many countries. The "Rest of the World" list of countries, as well as pricing, is subject to change. Please visit [www.verizonwireless.com](http://www.verizonwireless.com) for details.

## Global Voice \*

Canada	\$0.69/min
Mexico	\$0.99/min
Caribbean and Europe	As low as \$1.29/min
Standard Rates for Other Countries	As low as \$1.29/min
Global Value Plan Rates	As low as \$0.99/min

**Notes:** Current coverage details and list of Other Available Countries can be found at [www.verizonwireless.com/global](http://www.verizonwireless.com/global). See attached Calling Plan and Feature Details for important information about calling plans, features and options. \*Applies to all global-capable devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.

## Global Messaging \*

### Global Text Messaging

Canada	\$0.20 per recipient per message sent and \$0.20 per message received, or according to your Domestic Messaging Plan
Other Countries	\$0.50 per recipient per message sent and \$0.05 per message received

### Global Picture and Video Messaging

Canada, Mexico and Puerto Rico	\$0.25 per recipient per message sent or received, or according to your Domestic Messaging Plan, plus global data roaming charges.
Other Countries	\$0.50 per recipient to send, \$0.25 per message to receive plus global data roaming charges. Visit <a href="http://verizonwireless.com/internationalmms">verizonwireless.com/internationalmms</a> for supported countries.

**Notes:** Current coverage details, and list of Other Available Countries can be found at [www.verizonwireless.com/global](http://www.verizonwireless.com/global). See attached Calling Plan and Feature Details for important information about calling plans, features and options. \*Applies to all global-capable devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.

## Pay Per Use Data Roaming

### Pay Per Use Data Roaming\*

Monthly Data Allowance	N/A
Monthly Access Fee	N/A
Rate After Allowance (Canada)	\$0.002/KB (\$2.05/MB)
Rate After Allowance (Mexico,	\$0.005/KB (\$5.12/MB)
Rate After Allowance (Other Available Countries)	\$0.02/KB (\$20.48/MB)

**Notes:** Current coverage details and list of Other Available Countries can be found at [www.verizonwireless.com/global](http://www.verizonwireless.com/global). See attached Calling Plan and Feature Details for important information about calling plans, features and options. \*4G devices require Pay Per Use subscription to roam outside of the U.S. and Canada. International Eligibility is required to roam in many countries.

## Verizon Wireless Calling Plan Optional Features

**Calling Plans and Associated Charges:** Corporate Subscribers may activate Wireless Service on the calling plans included with this Agreement, as well as eligible Verizon Wireless consumer/retail calling plans, subject to the terms of this Agreement. Employee Subscribers may activate Wireless Service on eligible Verizon Wireless consumer/retail calling plans, as well as any calling plan included with this Agreement that specifically allows Employee Subscribers, subject to the terms of the Verizon Wireless retail customer agreement. On Family SharePlan® calling plans, monthly access fee discounts apply only to the primary line of service. Subscribers may take advantage of promotions or purchase Equipment at corporate pricing, but this may require a Line Term extension after initial activation. Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access and any activation fees are payable in advance and will not be refunded after activation of the Wireless Service. Activation fees are waived for all Corporate Subscribers. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free; however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets.

**Anytime Minutes:** Anytime Minutes apply when making or receiving calls from a calling plan's rate and coverage area. Coverage information is available at [www.verizonwireless.com](http://www.verizonwireless.com). Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. In order to gain access to coverage in newly expanding markets, subscribers must periodically dial \*228 to update roaming information from voice or PDA devices; from the VZAccess Manager, go into "Options" and click "Activation," while in the National Enhanced Services Rate and Coverage Area every three months. This may alter the rate and coverage area. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

**Long Distance:** Unlimited domestic long distance is included when calling from the calling plan's rate and coverage area, unless otherwise specified in the calling plan.

**Customer's Cell Phone Number and Caller ID:** Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

**Unlimited Messaging:** Unlimited Messaging, included with the Select, Connect and Premium Plans, is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and

receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, and Puerto Rico. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. Messaging bundle benefits do not apply to international messages.

**Friends & Family:** Calls directed to and received from an account's listed Friends & Family numbers shall not use Monthly Anytime Voice Minutes. For Nationwide Family SharePlans with 1400 minutes or more, subscribers can add up to ten (10) Friends & Family numbers. Only calls from Nationwide Coverage Area to designated domestic landline or wireless numbers (excluding Directory Assistance, 900 numbers, or customer's own wireless or Voicemail access numbers) may be added; all qualifying lines on an account share the same Friends & Family numbers, up to account's eligibility limits; My Verizon, My Business Account or Verizon Enterprise Center is required to set up and manage Friends & Family numbers.

Verizon Wireless Calling Plan Included Features <sup>1</sup>	
Call Waiting <sup>2,7</sup>	Three Way Calling <sup>2,7</sup>
Call Forwarding <sup>2,7</sup>	No Answer/ Busy Transfer <sup>7</sup>
Caller ID <sup>3,7</sup>	Basic Voice Mail <sup>2,4,7</sup>
411 Search <sup>5,7</sup>	Basic Text Messaging <sup>6</sup>
Mobile Web <sup>2,7,8</sup>	International Calling/ Roaming <sup>9</sup>

<sup>1</sup> Not available in some areas.

<sup>2</sup> Airtime charges apply to all calls simultaneously and to forwarded/ transferred calls even if the call is sent to another wireless phone. Voice mail boxes not initiated within 60 days of activation are cancelled.

<sup>3</sup> When making a call, subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside the rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing \*67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.

<sup>4</sup> Airtime charges apply to message retrieval.

<sup>5</sup> 411 Search, directory assistance with automatic call completion is subject to a per call fee plus airtime and text charges if applicable. Directory assistance rates are subject to change.

<sup>6</sup> Text Messaging offered at the prevailing rate, currently \$0.20 per inbound and \$0.20 per outbound message per address \$0.25 for picture messages. Text message charges are subject to change.

<sup>7</sup> Feature not included on NationalAccess and Mobile Broadband Plans at no charge, but are available at the prevailing Verizon Wireless rates.

<sup>8</sup> Mobile Web Alerts are sent as Text Messages and are subject to Text Messaging pricing, terms and conditions. Mobile web is not available on smartphones or the Email and Web for BlackBerry Plans. Unless the a V Cast, or Mobile TV Select Package, or a Nationwide Premium Calling Plans is subscribed to megabytes sent or received (including advertising) will be aggregated each month, rounded up to the next full megabyte, and billed at \$1.99/ MB. Complete terms and conditions for Mobile Web may be found at [www.verizonwireless.com](http://www.verizonwireless.com).

<sup>9</sup> International Calling/ Roaming prices start at \$.49 a minute (plus airtime). For complete terms and conditions for International Calling/ Roaming please visit [verizonwireless.com/international](http://verizonwireless.com/international)

## Calling Plan Optional Features

	Optional Feature Access Fee	Additional Messages	Overage Rate
Text, Picture, & Video Messaging	\$10.00	1000	\$0.10 Per message/ per address
	\$12.00	Unlimited	N/A
Visual Voice Mail	\$2.99 monthly charge		
Push to Talk	\$2.00/ Monthly Access Fee*		
GSM International Roaming Global Phone	Rates are available at <a href="http://www.VerizonWireless.com">www.VerizonWireless.com</a>		

### Verizon Wireless Calling Plan Optional Features

Verizon Wireless International Long Distance Value Plan	\$3.99 plus applicable airtime and long distance charges		
Field Force Manager (Corporate Subscribers Only)	Monthly Access per Basic/Smartphone Feature (Data Package Required) **		
	Limited	Basic	Pro
	\$15.00 per user	\$20.00 per user	\$25.00 per user
	Monthly Access for Field Force Manager Only Plan (No Voice)		
	Limited	Basic	Push to Talk & FFM
\$24.99 per user	\$29.99 per user	\$45.00 per user	
Optional Feature rates and packages are subject to change. Other Optional Features may be available please see your Account Manager or visit <a href="http://www.verizonwireless.com">www.verizonwireless.com</a> for information. *The Push to Talk Feature is available when combined with a calling plan with a monthly access fee of \$20.00 or higher. ** Field Force Manager is not available on all devices.			

**Visual Voice Mail:** Visual Voice Mail is only available in the national Enhanced Services Coverage Area and only on select devices. Basic Voice Mail required. Not compatible with Text Messaging Block. Data charges apply during application download and standard messaging rates apply for messages initiated from the application. Accessing Voice Mail, Call Forwarding, Call Return, Personal Operator and other features are subject to airtime, long distance, roaming charges and taxes and Mobile to Mobile Calling minutes do not apply.

**Push to Talk:** Push to Talk calls may only be made with other Verizon Wireless Push to Talk subscribers, and only from the National Enhanced Services Rate and Coverage Areas. For optimal Push to Talk performance, all callers on a Push to Talk session must have an EV-DO Rev. A capable device and be receiving EV-DO service. A Push to Talk call is terminated by pressing END or will automatically time out after ten (10) seconds of inactivity. You cannot prevent others who have your wireless phone number from entering you into their Push to Talk contact list. Only one person can speak at a time during Push to Talk calls. When using your phone keypad to make a Push to Talk call, you must enter the ten-digit phone number of the called party. Presence information may not be available for all Push to Talk contacts. The timeliness of presence information may be impacted by the network registration status of a Push to Talk contact. Your Push to Talk service cannot be used for any applications that tether your phone to computers or other devices for any purpose. Push to Talk-capable phone and feature required. Push to Talk subscribers cannot use Push to Talk or other data products and services (i.e. Picture Messaging, Mobile Web, Get It Now, Mobile Broadband Connect, etc) while roaming on other carriers' networks at this time.

**Mobile to Mobile Calling:** Mobile to Mobile Calling minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless subscriber while in the Nationwide Rate and Coverage area. Mobile to Mobile calls must originate and terminate while both Verizon Wireless subscribers are within the Mobile to Mobile Calling area. Mobile to Mobile Calling is not available (i) to fixed wireless devices with usage substantially from a single cell site, (ii) for data usage including Push to Talk calls, Picture or Video Messaging (iii) if Call Forwarding or No Answer/Busy Transfer features are activated, (iv) for calls to Verizon Wireless customers using any of the VZGlobal® services, (v) for calls to check Voice Mail, (vi) in those areas of Louisiana and Mississippi where the users roaming indicator flashes, (vii) in Canada and Mexico and (viii) to users whose current wireless exchange restricts the delivery of Caller ID or Caller ID Block is initiated. Mobile to Mobile Calling minutes will be applied before Anytime Minutes.\*

**Night and Weekend Minutes:** Apply to calls made in a calling plan's rate and coverage area only during the following hours: 9:01pm Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.\*

\*NOTE: If both Night and Weekend and Mobile to Mobile Calling minute allowances apply to a given call, Mobile to Mobile Calling minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.

**Text Messaging:** Text Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced Text Messages sent to most SMS handsets will be delivered as multiple Text messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. Text Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for 25¢ per message sent and 20¢ per message received; see [www.vtext.com](http://www.vtext.com) for details and countries. Verizon Wireless is not responsible for information sent using Text Messaging or Enhanced Text Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.

**Mobile to Mobile Messaging:** Cannot be combined with any other package that includes a Text or Picture & Video message allowance. Mobile to Mobile Messaging applies only to Text/ Picture/ Video messages sent to and received from other Verizon Wireless subscribers' wireless phones while both wireless subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ Text Alerts/ getAlerts, Instant Messaging (IM), Email, Premium Text Services, and Text/Picture/Video messages sent to non-Verizon Wireless customers, and these messages will be decremented from the subscriber's Additional Message allowance or billed as overage. Additional Messages may not be applied toward International Text Messaging, which costs 25¢ per message sent and 20¢ per message received; please see [www.vtext.com](http://www.vtext.com) for additional details and countries.

**Multi-Media Messaging (MMS):** Multi-Media Messaging (MMS) includes picture and video messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition, MMS messages are \$0.25 per message, per address. In addition to the MMS per message charges, MMS uses calling plan Anytime Minutes or kilobytes. Canceling an MMS message after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS message, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS message unless received. An MMS message that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.

**International Long Distance (I-DIAL):** International Long Distance is available but may be subject to a 90-day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator-assisted calls. Current international long distance rates can be found at [www.verizonwireless.com](http://www.verizonwireless.com) and are subject to change.

Verizon Wireless International Long Distance Value Plan: I-DIAL required to call most countries. Value Plan feature is not available on all Calling Plans. Rates are subject to change without notice. Standard International Long Distance rates apply only on calls made from the Verizon Wireless network. Rates and service availability may vary when your phone's banner displays "Extended Network." Value Plan rates apply only on calls made from your Calling Plan's Rate and Coverage Area. If a subscriber's Calling Plan's Rate and Coverage Area includes Canada, calls made from that area to Canadian phone numbers, as applicable, will be billed

## Verizon Wireless Calling Plan Optional Features

per the Calling Plan. For Value Plan subscribers, calls made from the Verizon Wireless network to countries not included in the Value Plan will be billed at standard International Long Distance rates. Additional surcharges may apply when calling certain destinations, see [www.verizonwireless.com/international](http://www.verizonwireless.com/international) for details.

**International Roaming (Global Phone/ GlobalAccess/ GlobalEmail):** International roaming requires digital or tri-mode CDMA phone with current software. Global Phone requires CDMA/GSM- capable phones and compatible SIM card. I-Dial required for GSM roaming, and for CDMA roaming in many destination. Rates, terms and conditions apply only when roaming on participating GSM and CDMA networks in published destinations. Availability of service, calling features, and Text messaging varies by country and network and may be restricted without notice. Premium text messaging programs that are accessible domestically are also accessible when roaming internationally and charges will be in addition to text messaging roaming charges. Where available calls placed to directory assistance, entertainment lines and any third-party services are billed (along with applicable toll charges) in addition to roaming rates. Message waiting indicator service is not available where text messaging is not available. Availability of services and features, including the ability to make and receive international calls, varies by serving carrier and location and may be restricted without notice. See [verizonwireless.com/international](http://verizonwireless.com/international) for rates and destinations, which are subject to change without notice. Existing subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the subscriber's MTN or to 000-000-0086. Taxes, surcharges and other regulatory fees may apply and may vary by country. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that may result from subscriber's failure to comply with Foreign Laws.

**Roaming in CDMA countries outside of the US:** CDMA Roaming rates are available at [www.verizonwireless.com](http://www.verizonwireless.com). Roaming in CDMA countries is only available in "CDMA" mode where service is available. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received, and applies when roaming in most foreign countries. Text messaging rates are subject to change. An update to Equipment software is required to roam in S. Korea.

**Roaming in GSM countries:** CDMA/GSM Global Phone, activated in the United States with compatible subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See [www.verizonwireless.com](http://www.verizonwireless.com) for coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. Text messaging rates are subject to change. Text messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check [www.vtext.com](http://www.vtext.com) for the most current list of participating foreign carriers. Text messages cannot be sent to e-mail addresses.

**Field Force Manager (FFM):** FFM is only available within the National Enhanced Services Rate and Coverage Area. Activation may be subject to a twenty-four hour delay and billing begins 2 days after ordering this service. Monthly access includes unlimited data usage for Field Force Manager. Limited Monthly Access plan and Basic Monthly Access plan for advanced devices are not eligible for business discounts. Field FFM available only to Corporate Subscribers is intended for authorized employees/users in the course of legitimate corporate business. Unauthorized or improper use could be a violation of law and may carry civil and criminal penalties. By subscribing to and/or using this service Customer agrees, represents and warrants that: 1) use of FFM by its Corporate Subscribers will be solely for lawful use and for no other purpose, 2) Verizon Wireless is authorized to access, collect, gather, use and disclose personal location information for all devices with FFM in order to deliver the services, and 3) all disclosures and/or consents from individual Corporate Subscribers in possession of the devices being tracked and/or monitored will be obtained as required by applicable law, regulation or policy (including but not limited to those relating to individual privacy rights). FFM requires a supported GPS enabled wireless device, specified Calling Plan or Data Plan, downloadable application, valid e-mail address and Internet access for activation and use. Data usage for FFM is included in the monthly subscription fee. FFM may prevent use of other features and services; any incompatible features and services must be cancelled in order to use FFM. Verizon Wireless does not guarantee the accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Always use caution when displaying and disseminating personally identifiable information about yourself or your location to third parties. Do not attempt to enter or change information while driving. Please observe the Verizon Wireless "Drive Responsibly" policy, which can be found at [www.verizonwireless.com](http://www.verizonwireless.com). From time to time customers with Limited or Basic service may inadvertently be able to access, view and/or use certain features associated with Basic and/or Premium features of FFM, in order to utilize these features on a regular and ongoing basis, fees associated with the Basic or Premium plan shall apply. Downloading the Field Force Manager application will require approximately 2 MB of data. Data sent or received will be aggregated each month, rounded up to the next megabyte and billed at \$1.99/MB. Megabyte charges will not be incurred for using the application after download to the device. FFM is available on select devices only.

## Data Plans and Features

**Data Plans and Features:** Monthly Megabyte allowances apply onto Mobile Broadband data transmissions. Other data (Quick 2 Net<sup>SM</sup> or dial-up) transmissions and voice calls will be billed at the per-minute overage rate according to the plan. For optional data features, "other data" will be billed as Anytime Minutes or at the per-minute overage rate according to the underlying calling plan. Mobile Broadband data sessions require Mobile Broadband capable Equipment and must be placed with Mobile Broadband service area. Subscriber MUST press or click END or DISCONNECT button to ensure that session disconnects and charges cease. Third-party applications may automatically reinitiate data sessions without the subscriber pressing or clicking SEND or CONNECT button. Customer must maintain virus protection when accessing the service.

**Permitted Uses:** Wireless Email and Data Plans and Features may be used for accessing the Internet and for such uses as: (i) Internet browsing; (ii) email; (iii) intranet access (including accessing corporate intranets, email and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).

**Prohibited Uses:** While most common uses for Internet are permitted by a subscriber's Data Plan, there are certain uses that cause network capacity issues and interference with the network. These are not uses intended for Data Access plans and are therefore prohibited. Examples of prohibited uses include the following: (i) server devices or host computer applications, including, but not limited to, continuous Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing applications that are broadcast to multiple servers or recipients such as they could enable "bots" or similar routines (as set forth in more detail in (iii) below) or otherwise denigrate network capacity or functionality; (ii) as a substitute or backup for private lines or dedicated data connections; (iii) "auto-responders," "cancel-bots," or similar automated or manual routines which generate amounts of net traffic that could disrupt net user groups or email use by others; (iv) generating "spam" or unsolicited commercial or bulk email (or activities that facilitate the dissemination of such email); (v) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless Services or other parties' Internet-based resources, including the generation or dissemination of viruses, malware, or "denial of service" (DoS) attacks; (vi) accessing, or attempting to access without authority the information, accounts or devices of others, or to penetrate, or attempt to penetrate, security measures of Verizon Wireless' or another entity's network or systems; or (vii) running software or other

## Verizon Wireless Calling Plan Optional Features

devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "keep alive" functions, unless they adhere to Verizon Wireless' requirements for such usage, which may be changed from time to time. This means, by way of example only, that using these Data Plans or Features for P2P file-sharing services, web broadcasting, or for the operation of servers, telemetry devices and/or Supervisory Control and Data Acquisition devices is prohibited. If usage on a Data Plan or Feature that does not include a specific monthly megabyte allowance or that is not billed on a pay-as-you-use basis exceeds 5 gigabytes per account line during any billing period, we reserve the right to reduce throughput speed to a maximum of approximately 200 kilobits per second for up to thirty days. You may assess and monitor your own data usage during a particular billing period, including during the Return Period under your Worry Free Guarantee, by accessing My Account online, or by contacting Customer Service. Mobile Broadband and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless subscriber has Mobile IP (MIP) capable Equipment. Verizon Wireless reserves the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and we reserve the right to deny, modify or terminate service, with or without notice, to anyone we believe is using Data Plans or Features in a manner that adversely impacts our network. We may monitor your compliance, or the compliance of other users, with these terms and conditions, but we will not monitor the content of your communications except as otherwise expressly permitted or required by law. [See [verizonwireless.com/privacy](http://verizonwireless.com/privacy).]

**Megabyte (MB) Data Plans:** Megabyte allowance and charges for kilobytes over the monthly allowance apply to NationalAccess and Mobile Broadband data sessions and are rounded to next full kilobyte at end of each billing cycle. Only total of kilobytes transmitted above allowance each billing cycle may appear on bill.

**Data Roaming:** In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.004/KB or \$5.12/MB. For more information on roaming in Canada and Mexico, visit [www.verizonwireless.com/narooming](http://www.verizonwireless.com/narooming). In the Bermuda, China, Dominican Republic, Guam, India, Israel, Saipan and South Korea Enhanced Services Rate and Coverage Areas, usage will be billed at a rate of \$0.02/KB or \$20.48/MB. I-Dial is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO.1XRTT Roaming Feature. When roaming domestically, Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where 1XRTT Roaming is available, see [www.verizonwireless.com](http://www.verizonwireless.com). 1XRTT roaming is available (i) in the Canadian Broadband and Canadian Enhanced Service Rate and Coverage Areas, and (ii) in the Mexican Enhanced Services Rate and Coverage Areas.

**GlobalAccess:** Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess subscribers will need a NationalAccess or Mobile Broadband PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. Prior to leaving the United States, subscribers must install GlobalAccess VZAccess Manager<sup>SM</sup> and run the OTA wizard. GlobalAccess subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. GlobalAccess internet browsing, email, or intranet access applies to Mobile Broadband and NationalAccess usage within the United States and Canada as well as an allowance of 100MB (\$0.005/KB overage rate) in Tier 1 Countries, and an allowance of 0MB (\$0.030/KB) in Tier 2 Countries. Subscribers to NationalAccess and Mobile Broadband Plans using Global PC Cards may also add GlobalAccess Pay-Per-Use at \$0.002/KB in Canada, \$0.020/KB in Tier 1 Countries, and \$0.030/KB in Tier 2 Countries.

**GlobalEmail:** GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. GlobalEmail subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Text messaging billed at standard domestic and international Text Messaging rates. Existing Verizon Wireless subscribers migrating to GlobalEmail plans may be required to extend their Line Term.

**GlobalAccess and Global Email SIM Cards:** SIM Cards are available for use only with your Global PC Card, Global Smartphone, or Global Phone, and only for the purposes of speeds to a maximum of approximately 200 kbps. Verizon Wireless is not responsible for any unauthorized use of subscriber's SIM Cards and subscriber must safeguard security codes. Placing your GlobalEmail SIM in any other non BlackBerry or Smartphone device could result in additional charges or termination of service. Upon termination of service, subscriber must destroy SIM Card.

## Share Option

**Share Option:** Sharing is available only among Corporate Subscribers on applicable calling plans choosing the Share Option.

Nationwide for Business: Sharing Option is for voice Anytime Minutes only. Customer must maintain a minimum of five (5) Corporate Subscriber lines, all choosing a qualifying plan with Share Option. Verizon Wireless reserves the right to remove the Share Option from all subscribers if the 5 Corporate Subscriber minimum is not met at any time. Each sharing subscriber's unused Anytime Minutes will pass to other sharing subscribers that have exceeded their Anytime Minutes during the same monthly billing period (Mobile to Mobile Calling minutes and Night and Weekend minutes do not share). Each sharing subscriber's Monthly Anytime Allowance Minutes apply first to that line. Unused Monthly Anytime Minutes are then shared with other sharing subscribers that have exceeded their Monthly Anytime Allowance in order of highest usage. At the termination of the Agreement, Corporate Subscriber lines on Nationwide for Business with Share Option may be migrated onto applicable retail consumer pricing or corporate pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Corporate Subscribers, some Customers may have to have sharing subscribers activated in more than one Verizon Wireless billing system. Sharing among subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Corporate Subscribers all choosing the Share Option. Unused minutes for cross billing system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing subscriber to the total minutes needed by all sharing subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

## 3G M2M Data Plan Terms and Conditions

A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. Customer must maintain virus protection when accessing the service and is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, error-checking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that result from Customer's device.

**Megabyte (MB) Data Plans:** M2M data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.

**NationalAccess Roaming Feature:** Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see [www.verizonwireless.com](http://www.verizonwireless.com).

**Roaming in CDMA countries outside of the US:** Roaming in CDMA countries is \$0.69 per minute plus the servicing carrier's long distance charges, toll charges, surcharges and taxes, which are billed on a pass-through basis. Roaming rates in Canada and Mexico may vary. Roaming in CDMA countries is only available in "CDMA" mode where service is available. An update to Equipment software is required to roam in S. Korea.

**Data Roaming:** In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005/KB or \$5.12/MB. For more information on roaming in Canada and Mexico, visit [verizonwireless.com/naroaming](http://verizonwireless.com/naroaming). In the Bermuda, China, Dominican Republic, Guam, India, Israel, Saipan and South Korea Enhanced Services Rate and Coverage Areas, usage will be billed at a rate of \$0.02/KB or \$20.48/MB. I-Dial is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO.

## Regulatory Surcharges and Fees

Verizon Wireless' pricing does not include federal, state, local or foreign fees, assessments or other charges (collectively "fees"), which must be billed based on the jurisdiction in which the subscriber's cellular number is set up and located. Fees vary by state and local areas and are subject to change without notice.

Verizon Wireless cannot provide a comprehensive list of all charges and regulatory fees required and assessed when using a wireless device because they vary greatly from one jurisdiction to another.

In addition to taxes, surcharges and fees that we are required to collect, we will also collect charges to recover or help defray costs of taxes and governmental surcharges and fees imposed on us, and costs associated with governmental regulations and mandates on our business. These charges include, among others, a Regulatory Charge and a Federal Universal Service Charge, and are described below in more detail. These charges are Verizon Wireless charges, not taxes, and are subject to change. Because these charges are not taxes, your tax exemptions, if any, will not apply to these charges.

### Federal Universal Service Charge

Wireless carriers are assessed by the federal government to fund the delivery of universally-affordable telecommunications and information services under the Federal Universal Service Fund (FUSF) program.

The Federal Universal Service Charge (FUSC) is a percentage of the customer's applicable monthly wireless service charges based upon an assessment rate that changes quarterly. The rate for the quarter beginning – April 1, 2011 is 3.32% of the following items:

- Cellular Access for voice calling plans (only on first 79% of this item)
- Verizon Wireless Toll
- Roaming Charges
- Activation Charges
- Re-connect fees
- Landline Connect Fee
- TXT Messaging monthly service
- TXT Messaging usage
- Airtime usage for voice calls
- Mobile to Mobile feature
- Nights and Weekends feature
- Toll free feature

The FUSC on other separately billed interstate and international long distance charges is 14.9%.

The quarterly percentage rate described above for the FUSC is applied in our billing system.

Verizon Wireless also imposes state universal service charges. These charges vary by jurisdiction and are subject to change depending on changes in the state universal service impositions on Verizon Wireless.

### Regulatory Charge

The FCC assesses wireless carriers the costs of enforcement, policy and rulemaking. The Regulatory Fee recovers Verizon Wireless' share of these costs, as well as some of the costs of implementing regulatory mandates, such as number portability. The Regulatory Charge is a flat charge of \$0.07 per Mobile Telephone Number (MTN) per month (excluding BroadbandAccess and NationalAccess Plans) and is \$0.02 per mobile number per month for BroadbandAccess and NationalAccess Plans, but is subject to change over time.

Regulatory fees impacting the wireless industry are constantly evolving and are subject to change without notice. For more information you can visit the FCC's website at [www.fcc.gov](http://www.fcc.gov).

The FUSC and Regulatory Charge are included in the "Verizon Wireless Surcharges" section of the bill