Washington State Department of
Enterprise Services

Training and Development
Building the workforce of the future

Part of the Enterprise Services Personnel Division, the Training and Development Program designs, procures and delivers training opportunities tailored to the needs of Washington's public sector employees.

Why choose DES for your training needs?
Whether you are a state employee who wishes to improve his or her opportunity for advancement, or the training manager for an agency that needs to retool its training program to meet the demands of an evolving workplace, DES has a service that can meet your needs.

What types of services are available?
- Instructor-led classes
- Online and other e-learning opportunities
- Specialized courses developed to meet your agency's needs
- Pre-screened training contracts at competitive prices

Does DES provide training outside of Olympia?
DES will help an agency find the most efficient, and effective method for delivering training. In addition to the training provided in the new 1500 Jefferson facility in Olympia, we regularly schedule classes in Eastern Washington, and will provide training at your location, if requested. DES has also helped agencies develop e-training materials, or find existing online courses that match their needs.

What can the new Learning Management System do for my agency?
The Learning Management System provides a number of benefits and added efficiencies for agencies and the state. For instance, agencies can access a single system to select and register for both traditional instructor-led and e-learning courses. Agencies can use the system to develop and maintain a variety of learning plans, plug into employee certification plans, and track employee training. The system offers an extensive reporting capability.

Contacts and web resources
- Class schedules, course catalogs, registration information, and more: www.hr.wa.gov/training/
- Contacts: traininginfo@des.wa.gov, (360) 664-1921 or TTY (360) 664-6211
- Reasonable accommodation information: http://www.hr.wa.gov/training/Registration/

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