

MAUCSE Status Report: Consistent & Efficient Purchasing

Last revised: December 6, 2017

- On target as scheduled
- Delays or barriers, new target date
- Paused indefinitely

Quick fixes: Zero to three months

Solution	Customer reality	Start date	Target end date	Progress	Status, issues, dependencies
Clean up current non-IT Professional Services contract pages to simplify usage.	➤ Process is confusing and inconsistent for 2-Tier contracts.	9/1/17	10/1/17	100%	Created User Manuals for non-IT Professional Services and uploaded any missing documents to portal pages.
Draft the proposal for the replacement of the current 2-tier process and obtain approval from DES Leadership Team.	➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation.	9/1/17	11/30/17	90%	New Target Date: 12/15/2017. Clarifying with HR if there is any CBA conflicts and updating the proposal.

Intermediate solutions: Three to six months

Solution	Customer reality	Start date	Target end date	Progress	Status, issues, dependencies
Customer outreach to review the proposal for the replacement of the current 2-tier process.	➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation.	1/1/17	1/30/18	0%	
Based on customer input, finalize detailed plan and schedule to restructure ITPS and non-IT professional services contracts.	➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation.	1/1/18	2/28/18	0%	

Long-term maintenance: Six months to two years

Solution	Customer reality	Start date	Target end date	Progress	Status, issues, dependencies
Rebid ITPS and non-IT professional services contracts.	➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation.	3/1/18	TBD	0%	
Rebid IT and non-IT professional services contracts every 2 years to refresh vendors and update scope if necessary.		TBD	TBD	0%	