

MAUCSE Status Report: Consistent & Efficient Purchasing

Last revised: February 7, 2018

- On target as scheduled
- Delays or barriers, new target date
- Paused indefinitely

Quick fixes: Zero to three months

Solution	Customer reality	Start date	Target end date	Progress	Status, issues, dependencies
Clean up current non-IT Professional Services contract pages to simplify usage.	➤ Process is confusing and inconsistent for 2-Tier contracts.	9/1/17	10/1/17	100%	Created User Manuals for non-IT Professional Services and uploaded any missing documents to portal pages.
Draft the proposal of the replacement options for the current 2-tier process.	➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation.	9/1/17	11/30/17 1/19/2018	100%	Clarified with HR if there is any CBA conflicts to add a NASPO's temporary staffing contract option.

Intermediate solutions: Three to six months

Solution	Customer reality	Start date	Target end date	Progress	Status, issues, dependencies
Customer outreach to review the proposal for the replacement of the current 2-tier process.	➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation.	1/19/17	2/28/18	5%	Scheduled individual meetings with high users to discuss the options.

Long-term maintenance: Six months to two years

Solution	Customer reality	Start date	Target end date	Progress	Status, issues, dependencies
Based on customer input, finalize detailed plan and schedule to restructure ITPS and non-IT professional services contracts.	2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation.	TBD	TBD	0%	
Rebid ITPS and non-IT professional services contracts.	➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation.	TBD	TBD	0%	
Rebid IT and non-IT professional services contracts every 2 years to refresh vendors and update scope if necessary.		TBD	TBD	0%	