Outgoing Mail Volumes
Pre-COVID vs COVID

Insert Volume
Pieces of mail inserted into an envelope either by hand or machine, depending on the job

March – April 2020   **7,089,047**
First month (30 days beginning mid-March) of COVID (record volume)

March 2020   **5,608,557**

March 2021   **4,695,706**

April 2019 – March 2020 **49,970,175** (Avg 4,164,181/ Month)
12-month total/Pre-COVID year-to-date

Calendar Month January 2020 having highest monthly total, 5,770,196 pieces processed due to tax season

April 2020 – March 2021 **53,296,126** (Avg 4,441,344/ Month)
12-month total/ COVID year-to-date

Calendar Month April 2020 having highest monthly total, 6,567,817 pieces processed due to response to COVID, particularly high volumes from ESD

Presort Optical Character Recognition Technology Volume
Pieces of mail sorted for a postage discount

March – April 2020   **6,915,856**
First month (30 days) of COVID (record volume)

March 2020   **4,794,973**

March 2021   **4,076,035**

April 2019 – March 2020 **41,043,108** (Avg 3,420,259/ Month)
12-month total/Pre- COVID year-to-date

Calendar Month March 2020 having highest monthly volume total, 4,794,973 pieces processed

April 2020 – March 2021 **46,493,320** (Avg 3,874,443/ Month)
12-month total/ COVID year-to-date

Calendar Month April 2020 having highest monthly volume total, 5,707,287 pieces processed