# **Design-Build Research Summary**

#### WSDOT Project Delivery Method Review Task Force September 18, 2024

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## **Presentation Outline**

- Brief Design-Build Background
- Project Delivery Performance and Cost Certainty Comparison
- Equitable Design-Build Risk Allocation
- Next Steps and Open Discussion



## **Research Motivation**

To improve owner decision-making by providing current benchmarks for *project delivery system* performance





## **Project Delivery Research**

• Revisiting Project Delivery Performance

Pankow Foundation/Construction Industry Institute https://www.pankowfoundation.org/our-work/research-grants/project-delivery/integrated/02-18-revisiting-project-delivery-performance/

- Alternative Contracting Method Performance in U.S. Highway Construction *Federal Highway Administration* <u>https://www.fhwa.dot.gov/publications/research/infrastructure/17100/17100.pdf</u>
- ACEC Research Institute Design-Build Study

ACEC Research Institute

https://program.acec.org/2022-design-build-study



## 1998 CII Benchmark

In 1998, the *Construction Industry Institute* (*CII*) released a report comparing the performance of DBB, CMR and DB project delivery systems based on data from 351 projects:





## 20 Years of Change



**Technological** change that enables more complex engineering, design and management

A focus on **sustainability** to improve the efficiency of buildings and reduce waste in the process





**Organizational** change that promotes collaboration across disciplines

## 2018 CII/Pankow Benchmark

Now, the *CII* and *Charles Pankow Foundation* sponsored a study to repeat the same comparison with a set of contemporary projects and answer the question:

Does the Design-Build delivery system still outperform the alternatives?



## **Summary of Findings**

#### After 20 years...





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## **Summary of Findings**

#### After 20 years...

- The delivery speed of Design-Build projects has increased, relative to DBB and CMR projects
- Design-Build projects are still more reliable than DBB and CMR projects, in terms of cost and schedule growth
- On a per square-foot cost basis, Design-Build projects are equivalent to or slightly less than DBB and CMR projects



## **Project Data Set**







## Validation: Best and Worst Peformers



## **Results: Lessons Learned**



The **best performing** projects differentiated themselves by:

- Emphasizing a relational project culture: Owners issued early expectations to the team to not tolerate arguments, unprofessionalism or unfairness
- Repeated relationships: Designer and/or builder often worked with the Owner on prior projects



## **Results: Lessons Learned**



The **worst performing** projects were characterized by:

- Lack of experience: First-time project managers or the Owner's first time working with the project delivery method
- Poor communication: Breakdowns in communication leading to unrealistic expectations and delayed decisionmaking
- Turnover in the team: Understaffing creating high work loads, stress and errors

## **Project Delivery Research**

#### Alternative Contracting Method Performance in U.S. Highway Construction







- Two-step data collection approach
  - 1. Contract cost and time from contracting databases
  - 2. Additional project characteristics from project managers
- Follow-up calls for data validation



Construction Engineering & Management UNVERSITY OF COLORADO BOULDER



States That Contributed: D-B-B, CM/GC & D-B Projects

#### **Research Data Collection**

- 291 projects
  - -134 D-B-B projects
  - -34 CM/GC projects
  - -39 D-B/LB projects
  - -84 D-B/BV projects
- 28 agencies
- Completed 2004-2015





Timing of Award for D-B-B & D-B/LB projects between \$2M-10M





Timing of Award for D-B-B, CM/GC & D-B/LB Projects between \$10M-50M





JSCE Japan Society of Civil Engineers JSCE CMGC Research Group, Construction Management Committee

### **Relationship between ACMs and Change Orders**

#### Average Impact (% of cost growth) of Change Order Categories

Change Orders	D-B-B	CM/GC	D-B/LB	D-B/BV
	(n = 65)	(n = 19)	(n = 21)	(n = 57)
Agency Directed	1.2%	0.7%	1.6%	1.9%
Plan Quantity Changes	1.1%	0.3%	0.6%	0.2%
Unforeseen Conditions	2.4%	1.5%	1.8%	1.8%
Plan Errors and Omissions	0.9%	0.6%	0.1%	0.5%



## **Project Delivery Research**

#### ACEC Research Institute Design-Build Study





## **Study Overview**

Identify design-build firm challenges and make owner recommendations for successful project outcomes

OUR 3-STEP APPROACH design firms of various sizes participating in DB projects across diverse US market sectors

Firm-based data from 155 ACEC

Project performance data obtained from 105 completed DB projects of various sizes delivered in the US market

Interview findings from 16 case studies that were selected from best and worst performing projects





- 84% of ACEC firms experienced design-build growth in last five years
- Infrastructure Investment and Jobs Act (IIJA) will increase design-build megaprojects
- Project owners and design firms must address risk transfer and project harmony hurdles

INFRASTRUCTURE includes transportation and water/wastewater

BUILDINGS





## Key Takeaways

### A Tale of Two Extremes

36% of ACEC firms experienced poor profitability on designbuild projects in last five years

#### ACEC Firm Project Delivery Methods Preferences





## Key Takeaways

- A Tale of Two Extremes
- Rates of claims, disputes and arbitration/ litigation are higher on large and infrastructure projects

#### Project Harmony State of the Practice





## Key Takeaways

A Tale of Two Extremes

There are significant concerns with larger infrastructure projects which could impact the success of the IIJA investments

#### **Smaller Projects**

Balanced risk exposure

#### **Larger Projects**

Imbalance in risk transfer practices



## **Recommendations for Owners**

Owners are encouraged to embrace contract language that fairly allocates risk and be active members of the DB team.

- Consider splitting up mega projects
- Create unique DB delivery programs
- Avoid transferring inequitable risks
- Engage in open forums around risk and insurance options
- Embrace the use qualifications in bestvalue procurement



## **Recommendations for DB Teams**

Firms are encouraged to build long-term relationships with constructors coupled with strong risk reviews.

- Create long-term DB partnerships
- Engage in rigorous contract risk reviews
- Engage with owners to set expectations and agree on fundamental design parameters
- Secure full insurance coverage for all aspects of the project





#### **ACEC Research Institute Design-Build 2.0**

- Evaluate alternative forms of DB
  - Qualifications-Based DB
  - Progressive DB
  - Integrated Project Delivery





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