

Fleet Operations

A focus on sustainability, efficient management

Enterprise Services manages the state [Fleet Operations](#) of more than 3,000 sedans, sport-utility vehicles, light trucks and vans. Hybrids account for more than half of the fleet.

Fleet Operations provides vehicles for assigned agency use, has three daily rental sites, and provides maintenance for vehicles in Thurston County.



Consolidation boosts efficiencies

Fleet Operations has consolidated more than 2,300 vehicles from other state agencies in since 2011. The program expects its fleet to grow to more than 3,800 vehicles within two years, primarily because of consolidation.

By consolidating an existing fleet into Fleet Operations, agencies can reassign resources currently devoted to:

- Buying and disposing of vehicles
- Managing vehicle maintenance, repairs, and accidents
- Gathering and reporting sustainability data
- Managing fuel cards
- Paying fuel, maintenance and repair bills

Fleet Operations also can repurpose vehicles that are only used seasonally or have reached their retirement mileage to other agencies that need a light duty or temporary vehicle.

Services save time, money

In addition to renting and leasing vehicles, Fleet Operations offers the following services:

- **Fleet management**
Fleet Operations uses a state-of-the art electronic fleet management information system to track repairs, fuel consumption, mileage and all other costs associated with operating its vehicles. Agencies can hire Fleet Operations to manage their fleets.
 - **Automated key box**
Some agencies use an automated key box to dispatch vehicles. Automated key boxes accept online reservations and allow for multiple users and billing accounts. Smart keys track trip time and mileage for billing and maintenance purposes. Expansion of the key boxes will improve overall efficiencies. For example, the Department of Health has saved \$260,000 annually at its headquarters with a 38-vehicle automated system. The savings are attributed mostly to a reduction in the number of permanently assigned vehicles and decreased use of personally owned vehicles. Fleet Operations is working with other agencies to install automated key boxes where appropriate.
 - **Maintenance and repair**
Fleet Operations offers repair and maintenance services at its Olympia headquarters for all state-owned vehicles, even those not managed by the program, at rates 30 percent below
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the private sector. All mechanics are certified by the National Institute for Automotive Service Excellence. About 60 percent of all maintenance work is performed by private automotive shops in locations where state vehicles are used and based outside of Olympia. These repairs are managed by Fleet Operations.

- **Daily rentals**

Fleet Operations rates are significantly lower than state contract rates with commercial rental companies. For example, a daily rental for a 100-mile trip in a hybrid sedan costs a Fleet Operations customer about \$38, compared to a \$60 charge for a similar trip from a well-known commercial rental car company.*

**Current rates subject to change*

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