

Rates & Service Commitment

Grounds Fee

The monthly rent for office space in state-owned buildings managed by Enterprise Services includes grounds maintenance as outlined in the lease agreement. Basic maintenance of the public and historical spaces and monuments around the Capitol Campus are covered by the Public and Historical Facilities Fee. The Grounds Fee is for work performed by Building and Grounds staff beyond this basic maintenance.

Service rates

Enterprise Services charges \$69 per hour for work done by the buildings and grounds crew that is beyond basic maintenance as described in the lease agreement.

Included services

Basic maintenance services that are included in the monthly rent are detailed in the <u>Capitol</u> <u>Campus Standard Services</u> and in the lease agreement between each tenant and Enterprise Services.

The Grounds Fee covers reimbursable services, such as set up prior to and clean up after a special event.

Who can use these services?

These services are available to tenants of state-owned buildings managed by Enterprise Services, as well as organizations and individuals planning events on the Capitol Campus.

Our service commitments

Each facility on the Capitol Campus is assigned an Enterprise Services building manager who will be the primary point of contact for facility services. The building manager will facilitate tenant-requested services through a multi-craft crew that includes carpentry, mechanical, electrical, grounds maintenance, custodial and caretaker skill sets. The building manager will receive requests for service, determine the scope of work to be done, and monitor the status of maintenance and facility-related activities. In addition, the building manager will coordinate information-sharing among tenants and stakeholders.

For details, see the Capitol Campus Standard Services.

How to access these services

Requests for Buildings & Grounds services can be accessed 24 hours/day, 7 days/week at (360) 725-0000, <u>bgmail@des.wa.gov</u>, or online via the Facilities Request System at <u>https://fortress.wa.gov/ga/apps/FACSR/Login.aspx.</u>

Contact and additional information

A list of building managers and their contact information is posted at: <u>http://www.des.wa.gov/SiteCollectionDocuments/Facilities/AssetMgrAssign.xlsx</u>.

Additional information is available at: http://www.des.wa.gov/services/facilities/MaintenanceOps/Pages/FacilityServices.aspx.