

Rates & Service Commitment

Public and Historical Facilities Fee

Enterprise Services charges the Public and Historical Facilities Fee to agencies with full-time employees (FTEs) in Thurston County to cover the cost of operating and maintaining public and historic spaces, grounds, parks and visitor services.

Rates

Agencies in Thurston County are charged \$189.33 per Thurston County FTE, per year.

Included services

This fee covers the building costs, visitor services, utilities and a basic level of custodial and maintenance services for the Public and Historical spaces and monuments around the Capitol Campus.

Standard facilities maintenance services include:

- Carpentry
- Control systems
- Custodial
- Electrical
- Elevators and escalators
- Environmental systems
- Grounds
- Mechanical
- Paint shop
- Pest control
- Powerhouse
- Security
- Sign shop
- Solid waste removal and recycling
- Utilities
- Window washing

These services are detailed in the Capitol Campus Standard Services.

Who can use these services?

These services are provided for visitors to the Capitol Campus, state employees, state agencies and Washington citizens.

Our service commitments

Responsible stewardship of public and historical facilities is a top priority for Enterprise Services.

Each facility on the Capitol Campus is assigned an Enterprise Services asset manager who will be the primary point of contact for facility services. The asset manager will periodically inspect facilities to identify corrective and preventive maintenance requirements, and will facilitate maintenance services through a multi-craft crew that includes carpentry, mechanical, electrical, grounds maintenance, custodial and caretaker skill sets.

The asset manager will receive requests for service, determine the scope of work to be done, and monitor the status of maintenance and facility-related activities. In addition, the asset manager will coordinate information-sharing among tenants and stakeholders.

Customers needing immediate assistance regarding a state-owned building can call (360) 725-0000 24 hours a day, seven days a week.

How to access these services

Asset managers are available Monday – Friday, 8 a.m. to 5 p.m. Requests for Buildings and Grounds services can be accessed 24 hours a day, seven days a week at (360) 725-0000, <u>bgmail@des.wa.gov</u> or online using the Facilities Request System at <u>https://fortress.wa.gov/ga/apps/FACSR/Login.aspx.</u>

Contact and additional information

A list of asset managers and their contact information is posted at: http://www.des.wa.gov/SiteCollectionDocuments/Facilities/AssetMgrAssign.xlsx.

Additional information is available at: http://www.des.wa.gov/services/facilities/MaintenanceOps/Pages/FacilityServices.aspx.