

MAUCSE Status Report: Consistent & Efficient Purchasing

Last revised: January 16, 2019

- On target as scheduled
- Delays or barriers, new target date
- Paused indefinitely

Quick fixes: Zero to three months

Solution	Customer reality	Start date	Target end date	Progress	Status, issues, dependencies
Clean up current non-IT Professional Services contract pages to simplify usage.	➤ Process is confusing and inconsistent for 2-Tier contracts.	9/1/17	10/1/17	100%	Created User Manuals for non-IT Professional Services and uploaded any missing documents to portal pages.
Draft the proposal of the replacement options for the current 2-tier process.	➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation.	9/1/17	11/30/17 1/19/18	100%	Clarified with HR if there is any CBA conflicts to add a NASPO's temporary staffing contract option.

Intermediate solutions: Three to six months

Solution	Customer reality	Start date	Target end date	Progress	Status, issues, dependencies
Customer outreach to review the proposal for the replacement of the current 2-tier process.	➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation.	1/19/17	2/28/18	100%	Conducted individual meetings with high users to discuss the options. <i>NOTE: Due to capacity limitations and unfilled positions, non-IT professional services contract rebids will have to be postponed until ITC fills the positions.</i>

Long-term maintenance: Six months to two years

Solution	Customer reality	Start date	Target end date	Progress	Status, issues, dependencies
Establish a core stakeholder team to prepare a plan to restructure ITPS.	<ul style="list-style-type: none"> ➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation. 	3/1/18	6/29/18	100%	Core Stakeholder Team and team SharePoint site is established. Recurring meetings every other week start in July (after end of FY). RFI questions requested by June 12 th .
Conduct RFI to gather market information.	<ul style="list-style-type: none"> ➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation. 	7/1/18	8/31/18 12/11/18	100%	Received 49 RFI responses; responses have been reviewed and summarized.
Based on the RFI and customer input, finalize the plan and schedule to restructure ITPS.	<ul style="list-style-type: none"> ➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation. 	12/13/18	1/31/19 April 2019	20%	ITPS Team is working with DES Policy, Legal, and Leadership to explore potential options allowed under procurement statues and policies.
Rebid ITPS program.	<ul style="list-style-type: none"> ➤ 2-Tier contracts provide no value, doing 2-tier solicitation is just as much work as doing a standalone solicitation. 	TBD	TBD	0%	