



# PROCUREMENT CUSTOMER ADVISORY GROUP

July 21<sup>st</sup> 2021, 1:30PM-2:30PM

VIRTUAL VIA ZOOM

## AGENDA

**Meeting Facilitator:** *Elena McGrew, Department of Enterprise Services*

| <u>Time</u> | <u>Topic</u>                       | <u>Presenter</u>   |
|-------------|------------------------------------|--------------------|
| 1:30        | Welcome                            | Elena McGrew, DES  |
| 1:35        | TLC/C&P Training Reports           | Teresea Ruder, DES |
| 1:50        | Customer Satisfaction Expectations | Elena McGrew, DES  |

## 2021 PCAG Meetings Facilitators & Locations

| Date         | Time           | Location | Room          | Facilitator           |
|--------------|----------------|----------|---------------|-----------------------|
| January 20   | 1:30 – 3:30 pm | Virtual  | Cancelled     | Cancelled             |
| February 17  | 1:30 – 3:00 pm | Virtual  | Virtual-Zoom  | Rebecca Linville, DES |
| March 17     | 1:30 – 3:00 pm | Virtual  | Virtual-Zoom  | Shana Barehand, DES   |
| April 21     | 1:30 – 3:00 pm | Virtual  | Virtual-Zoom  | Cancelled             |
| May 19       | 1:30 – 3:30 pm | Virtual  | Virtual-Zoom  | Cancelled             |
| June 16      | 1:30 – 3:30 pm | Virtual  | Virtual-Zoom  | Rebecca Linville, DES |
| July 21      | 1:30 – 3:30 pm | DES      | Virtual- Zoom | Elena McGrew, DES     |
| August 18    | 1:30 – 3:30 pm | DES      | Virtual- Zoom |                       |
| September 15 | 1:30 – 3:30 pm | DES      | Virtual- Zoom |                       |
| October 20   | 1:30 – 3:30 pm | DES      | Virtual- Zoom |                       |
| November 17  | 1:30 – 3:30 pm | DES      | Virtual- Zoom |                       |