

COMMERCIAL CARD SERVICES NEWSLETTER

Brought to you by DES & US Bank

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REGISTER NOW of 2019 Commercial Card Forums!!

Register now for the 2019 Commercial Card Forums.

This is a great opportunity to learn more about the Commercial Card Contract. Our vendor partners, US Bank & US Bank Voyager, will be providing training, system updates, and much more.

NEW THIS YEAR!! Attendees can attend in person or remotely. When you register, choose either an "Attend in person" or "Attend remotely". Connectivity details for those attending remotely will be provided at a later date.

P-Card Forum— Tuesday, October 22, 2019, 8a-4p

Register [here](#) by close of business on Friday, October 18, 2019

Password: CommercialCard

Fleet Card Forum— Wednesday, October 23, 2019, 8a-12p

Register [here](#) by close of business on Friday, October 18, 2019

Password: FleetCard

US Bank Voyager Webinar

US Bank Voyager invites you to join us for a webinar designed specifically for Voyager customers.

Fleet managers often hear about new technology but may not be sure what's real and what still needs to be road-tested.

Attend this free 60 minute session to hear our panel of industry experts share their perspectives on the current and future state of fleet vehicles, data, payments and more.

Fleet Innovations for Today and Tomorrow

Tuesday, September 24

1pm CT/11am PT

Panelists include:

- Rick Hawes, Business Growth Manager, For Fleet Service Operations
- Travis Lachinski, VP, Group Product Manager for Global Transportation at US Bank
- Anath Rani, CEO & President of Azuga
- Tony Vinciguerra, Chief Operating Officer, Driving Dynamics

Plus, this webinar will include discussion time set aside just for you. We want to hear from you!.

Please click [Register](#) to continue registration.

US Bank Client Communication Change

US Bank will soon be updating its client communication email address from intouchwithus@events.usbank.com to usbcorporatipaymentsystems@email.usbank.com. To ensure you continue to receive important service emails that may impact your organization, we ask that you please contact your IT department to add our new address to your organization's safe sender list. Doing so will allow you to continue to receive important updates and communications from US Bank.

How to stay connected:

- Send a request to your IT department to add usbcorporatipaymentsystems@email.usbank.com to your organization's safe sender list.
- Please do not remove intouchwithus@events.usbank.com - US Bank will continue to use this address for communications during the transition.

If you have questions, please contact Cheryl Mielnicki (Relationship Manager), contact information below.

NAC Fleet Rescue - Roadside Assistance

If you need roadside assistance, you can call NAC. When you call NAC, they will ask for the following information:

- Card Number
- Phone Number
- RC Number (by the expiration date)
- PIN

If roadside assistance is initially declined, inform them that you are part of the WA State Contract and they are supposed to push through approval. If the initial contact will not, ask to speak to a supervisor.

Here is a [flyer](#) you may want to consider adding to Fleet vehicle glove box.

To be clear - NAC is not part of the contract and not a vendor that customers are required to use, rather they are a nation-wide facilitator for roadside assistance that accepts the Voyager card as payment. If you do not wish to use NAC, you are not required to do so as part of this contract.

Body.

New NAPCP Discount Code

[NAPCP](#) is an association for the Commercial Card and Payment Industry. They offer training, provide best practices, and have created a community for Commercial Card professionals to discuss important topics and learn from each other.

If you're interested in joining (or renewing) NAPCP membership, we have a discount code for you. Normally, NAPCP membership is \$495 a year. With this discount code, your membership fee is only \$99 a year.

2019 NAPCP Code - 8M97F0JUEA68

Points of Contact

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Unsubscribe [here](#).
[Commercial Card Website](#) - [Policy](#)
[Contract Summary Page](#)