

APPENDIX F – SAMPLE STATEWIDE PRICE LIST

STATEWIDE PRICE LIST					
Vendor: X5 Solutions			Contract Number: 06614 TOLL FREE CALLING SERVICES		
Description	One Time	Unit	List Price	Percent Discount	Net to State
DEDICATED ACCESS TOLL FREE SERVICE CALLS ROUTED TO VOICE TELEPHONE NUMBER(S)					
USF (APPLIED TO INTERSTATE AND INTERNATIONAL USAGE) 16.8%					
Monthly (Fixed) Per T1 (Olympia)	\$0	Month	\$125		\$125
Monthly (Fixed) Per ISDN PRI T1 (Olympia)	\$0	Month	\$125		\$125
Co-location of Purchaser CPE	\$0	Month	\$0		\$0
Monthly (Fixed) Per Toll Free Number	\$0	Month	\$1		\$1
Intrastate Calls	\$0	Per Minute	\$.0195		\$.0195
Interstate Calls (USF 16.8%)	\$0	Per Minute	\$.0195		\$.0195
Calls from Alaska (USF 16.8%)	\$0	Per Minute	\$.1750		\$.1750
Calls from International (Canada) (USF 16.8%)	\$0	Per Minute	\$.0350		\$.0350
Calls from Hawaii (USF 16.8%)	\$0	Per Minute	\$.0400		\$.0400
Calls from Virgin Islands & Puerto Rico (USF 16.8%)	\$0	Per Minute	\$.0400		\$.0400
Routing Features for Traffic on Contracted Carrier's Network					
Route by percentage	\$0	Month	\$0		\$0
Route by percentage (per call)	\$0	Per Call	\$0		\$0
Route by time of day	\$0	Month	\$25		\$25
Route by time of day (per call)	\$0	Per Call	\$0		\$0
Route by day of week	\$0	Month	\$25		\$25
Route by day of week (per call)	\$0	Per Call	\$0		\$0
Emergency Reroute of Traffic	\$0	Occurrence	\$0		\$0
Emergency Reroute of Traffic	\$0	Per Call	\$0		\$0
Route by originating area code or exchange	\$0	Month	\$25		\$25
Route by originating area code or exchange	\$0	Per Call	\$0		\$0

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STATEWIDE PRICE LIST					
Vendor: X5 Solutions			Contract Number: 06614 TOLL FREE CALLING SERVICES		
Description	One Time	Unit	List Price	Percent Discount	Net to State
Automatic Number Identification (ANI)	\$0	Month	\$0		\$0
Automatic Number Identification (ANI)	\$0	Per Call	\$0		\$0
Dialed Number Identification Service	\$0	Month	\$0		\$0

STATEWIDE PRICE LIST (CONT.)					
Vendor: X5 Solutions			Contract Number: 06614 TOLL FREE CALLING SERVICES		
Description	One Time	Unit	List Price	Percent Discount	Net to State
Routing Features for Traffic on Contracted Carrier's Network (Cont.)					
Dialed Number Identification Service	\$0	Per Call	\$0		\$0
Caller initiated routing (voice response)	\$500	Month	\$100		\$100
Caller initiated routing (voice response per call)	\$0	Per Call	\$0		\$0
Caller initiated routing (voice response per call)	\$0	Per Minute	\$.0390		\$.0390
Permanent changes in routing	\$0	Each	\$0		\$0
Takeback-N-Transfer	\$0	Per Call	\$.01		\$0
Responsible Organization Services (Resp. Org.)					
Routing changes submitted to other carriers	\$0	Occurrence	\$0		\$0
On demand network reconfiguration with other carriers	\$0	Occurrence	\$0		\$0
Troubleshooting other carrier problems	\$0	Occurrence	\$0		\$0
Troubleshooting other carrier problems hourly	\$0	Business Hour	\$0		\$0
Troubleshooting other carrier problems hourly	\$0	Overtime	\$100		\$100
Troubleshooting other carrier problems hourly	\$0	Premium	\$100		\$100
Miscellaneous changes in SMS database	\$0	Occurrence	\$0		\$0
Transferring records to a new Resp. Org.	\$0	Occurrence	\$0		\$0
Consultation Rate	\$0	Hour	\$0		\$0

SWITCHED ACCESS TOLL FREE SERVICE CALLS ROUTED TO A VOICE TELEPHONE NUMBER					
Monthly (Fixed)	\$0	Month	\$5		\$5

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Monthly (Fixed) Per Toll Free Number	\$0	Month	\$1		\$1
Intrastate Calls	\$0	Per Minute	\$.0250		\$.0250
Interstate Calls (USF 16.8%)	\$0	Per Minute	\$.0250		\$.0250
Calls from International (Canada) (USF 16.8%)	\$0	Per Minute	\$.0550		\$.0550
Calls from Alaska (USF 16.8%)	\$0	Per Minute	\$.2000		\$.2000
Calls from Hawaii (USF 16.8%)	\$0	Per Minute	\$.0600		\$.0600
Calls from Virgin Islands & Puerto Rico (USF 16.8%)	\$0	Per Minute	\$.0600		\$.0600

STATEWIDE PRICE LIST (CONT.)					
Vendor: X5 Solutions		Contract Number: 06614 TOLL FREE CALLING SERVICES			
Description	One Time	Unit	List Price	Percent Discount	Net to State
Routing Features for Traffic on Contracted Carrier's Network					
By percentage	\$0	Month	\$0		\$0
By percentage (per call)	\$0	Per Call	\$0		\$0
By time of day	\$0	Month	\$25		\$25
By time of day (per call)	\$0	Per Call	\$0		\$0
By day of week	\$0	Month	\$25		\$25
By day of week (per call)	\$0	Per Call	\$0		\$0
Emergency Reroute of Traffic	\$0	Occurrence	\$0		\$0
Emergency Reroute of Traffic	\$0	Per Call	\$0		\$0
By originating area code or exchange	\$0	Month	\$25		\$25
By originating area code or exchange (per call)	\$0	Per Call	\$0		\$0
Caller initiated routing (voice response)	\$0	Usage	\$.0390		\$.0390
Caller initiated routing (voice response per call)	\$0	Per Call	\$0		\$0
On demand changes in routing	\$0	Each	\$0		\$0
Takeback-N-Transfer	\$0	Per Call	\$.01		\$.01
Responsible Organization Services (Resp. Org.)					
Routing changes submitted to other carriers	\$0	Occurrence	\$0		\$.0
On demand network reconfiguration with other carriers	\$0	Occurrence	\$0		\$.0
Troubleshooting other carrier problems	\$0	Occurrence	\$0		\$.0
Troubleshooting other carrier problems hourly	\$0	Business Hour	\$0		\$.0
Troubleshooting other carrier problems hourly	\$0	Overtime	\$100		\$100
Troubleshooting other carrier problems hourly	\$0	Premium	\$100		\$100
Miscellaneous changes in SMS database	\$0	Occurrence	\$0		\$0
Transferring records to a new Resp. Org.	\$0	Occurrence	\$0		\$0
Consultation Rate	\$0	Hour	\$0		\$0

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OPTIONAL SERVICES

D1.	Training - Vendors may propose under this section a separate training rate or series of programs to be acquired upon Purchaser's request. Please describe in detail the training that will be provided at the additional cost.	X5 provides training at no additional cost.
D2.	Documentation Rates - Vendors may propose costs for providing additional copies of documentation over and above what is normally included in standard service. Please describe in detail the documentation that is being provided at the additional cost.	X5 does not charge for additional documentation over and above standard services.
D3.	Consultation Rates - Vendors may propose costs, if any, for consultation over and above what is normally included. Please describe in detail the consultation services that may be provided at the additional cost.	X5 does not charge for consultation services as related to toll free service offerings.
D4.	Interactive Voice Response (IVR) - The State is interested in the availability of IVR Services. Vendors should provide pricing and a descriptive narrative that details the services they offer. The State, at its sole option, will decide whether to include such additional services within the Master Contract.	X5 Contact Center as a Service (CCaaS) X5 offers a variety of IVR solutions including, but not limited to Secure IVR and Smart IVR services. Set up fees vary depending on scope of project but generally range from \$500 to \$25,000. Per minute pricing and overview are included in packet.
D5.	Universal Service Fund - Vendors may elect not to charge Universal Service Fund ("USF") assessments to Purchasers under the resulting contract. If Vendors elect to charge USF to Purchasers, they must invoice the Purchaser for Vendor required contributions. Such charges must be clearly stated and appear as a separate line item on the Vendor's invoice for any services provided to the Purchaser as a result of this RFQ. Vendor must state its USF percentage in its financial response which shall serve as a ceiling for USF charges for the duration of the contract resulting from this RFQ. Please describe your intention.	X5 applies USF to interstate & international usage only. Current rate is 16.8%. This is listed in the sample price list.
D7.	Value Added Options – Bidders may provide additional products/services not identified herein. The State reserves the right to evaluate and accept any additional items proposed. Each item may have a total evaluation point value of 4 points per accepted item.	X5 Conferencing: X5 provides Toll Free Conferencing along with Web Conferencing. Overview included in packet. Toll Free Audio rate per minute: \$.0325 Web Conferencing per minute: \$.0750