

JobAid: Ordering State Standard Business Cards

Topic Overview

As part of the Digital Storefront myPrint enhancement effort, the project team reviewed all customer products. The findings reflected the use of the same business card template, which resulted in making a category for state standard envelopes to eliminate duplication.

This job aid is for end-users who order state standard business cards. This includes the following organizations:

• Commission on Asian- Pacific American Affairs (AAA)	Accountancy Board (ACB)	• Department of Agriculture (AGR)	• Washington State Arts Commission (ARTS)	• Bond Retirement and Interest Board (BRI)	• Board of Tax Appeals (BTA)
• Cascadia Community College (CAS)	Commission on Judicial Conduct (CJC)	• Coart of Appeals (COA)	• Department of Commerce (COM)	• Department of Archelogy and Historic Preservation (DAHP)	• Department of Early Learning (DEL)
Department of Enterprise Services (DES)	• Department of Financial Institutions (DFI)	• Department of Fish and Wildlife (DFW)	• Department of Health (DOH)	Department of Licensing (DOL)	Department of Retirement Services (DRS)
• Department of Services for the Blind (DSB)	• Department of Social and Health Services (DSHS)	• Department of Veteran Affairs (DVA)	• Department of Ecology (ECY)	• Environmental and Land Use Hearing Office (EHO)	• Department of Employment Security (ESD)
• Volunteer Firefighters Board (FIR)	General Administration (GAE)	Washington State Gambling Comm (GMB)	• Office of the Governor (GOV)	Health Care Authority (HCA)	Horse Racing Commission (HRC)
Industrial Insurance Appeals (IND)	 Liquor and Canibis Control Board (LIQ, LCB) 	 Labor and Industries (L&I) 	Washington State Lottery (LOT)	• Military Department (MIL)	Office of Administrative Hearings (OAH)
• Office of Civil and Legal Aid (OCLA)	Office of Financial Management (OFM)	Washington State of Minority and Women's	• Parks and Recreation (P_R, REC)	Public Disclosure Commission (PDC)	• Pierce College (PIE)





		Business Enterprises (OMW, OMWBE)			
Pollution Liability Insurance (PLI)	• Department of Printing (PRT)	Recreation and Conservation Office (RCO)	Department of Revenue (REV)	• School for the Blind (SFB)	• School for the Deaf (SFD)
• State Investment Board (SIB)	• Sentencing Review Board (SRB)	• Transportation Commission (TRC)	• Utilities and Transportation Commission (UTC)	 Washington Technology Solutions, Consolidated Technology Solutions (WaTech, CTS)) 	Washington Student Achievement Council (WSAC)
Washington State Patrol (WSP)	• Workforce Training and Education (WTB)				







3. Select either State Standard Businss Card (Blue) or State Standard Business Card (Green) by clicking on BEGIN. This will open the business card purchase dialog box.











- **6**. Complete the fields. An asterick (*) indicates required field.
 - a. Job Name Use a unique name to identify the product you are ordering. This makes re-orders easier.

- b. Quantity Note Can only be ordered in increments provided in the drop-down list.
- c. Recycle Bug Means the use of recycled materials
- d. Union Bug Means that employees who design the product being printed are represented by a labor union.
- e. Enter information for the business card paying attention to the layout (top, left, right, etc.)
- **7.** Click on **Update Preview**.

STATE 1 SIDE	BUSINESS CARD	≡ Split Window	Q Review My Job	🕜 Help	X Close
* Job Name and test SSBC for training	Personalization			_	-
* Quantity b * Pages	* Recycle Bug	Yes	\checkmark	O	
250 1	* Union Bug	No	\checkmark	0	- 1
Print Options	Top Right 1	WaTech		e	
	Top Right 2	Business Transformation S	ervices		
	Name	Cindy Cotter			
	Title 1	Transition Management Sp	ecialist		
	Title 2				
	Left 1	1500 Jefferson St SW			
	Left 2	Olympia WA 98505			
	Left 3	(360) 407-9453 (w)			
	Left 4	(302) 222-1212 (c)			
	Left 5	(360) 407-1212 (f)			
	Left 6				
	Right 1	http://intranet.watech.wa.g	ov/		
	Right 2	http://watech.wa.gov/			
	Right 3				
	Right 4				
	Right 5				
	Right 6				
	Web Address	https://www.linkedin.com/	in/cindy-cotter-prosci-adkar-mbti-	4	~
	Preview			💭 Update I	Preview
	Unit Price \$0.08 To	otal Price \$20.00	Save		o Cart





- **8.** From the preview you can:
 - a. Review and approve your order by clicking on **Add to Cart**
 - b. Modify your order by clicking on Split
 Window and updating your field entries. This view allows you to remain in preview while updating information
 - c. **Review My Job** provides a Summary Page
 - d. **Save** will save the job for future use.

* Job Name	Personalization	on					
test SSBC for training * Quantity * Pages	Preview				${\cal G}$ Update Preview	PDF Proof	
250 1 Print Options		AU THE	Cin Transition M	Business Transfo ndy Cotter anagement Speci	WaTech ormation Services alist		
		Olymp (360) (302)	Jefferson St SW pia WA 98505 407-9453 (w) 222-1212 (c) 407-1212 (f)		et.watech.wa.gov/ ://watech.wa.gov/		
		ht	tps://www.linkedin.co	om/in/cindy-cotter-	-prosci-adkar- 👸		
		HI K	1/1		e, i	Đ. 📑 57	%



- **9.** Clicking **Add to Cart** will bring up an approval dialog box that **you must click** to proceed. Click **I Agree.**
- **10.** This will bring you to a your cart. You can:
 - a. Continue Shopping
 - b. Clear Cart
 - c. **Proceed to Checkout** - **Note:** *if you select this option, you have o set the* **Due Date** *first.*







The application automatically lets you know the earliest date the item(s) can be picked up. Unavailable dates are grayed out. To pick a Due Date you:

- a. Click on a non-grayed out date to select when you wish to pick your item(s) up.
- b. Use the Drop Down box to specify a time for pick up.
- c. Click on Save
- d. (step not shown as it will apppear after you select Due Date) Click on **Proceed to Checkout**

CART







11. Checking out

- a. Input shipping information
- b. Verify phone number, organization, and email are correct.
- c. Add additional **Delivery Instructions** *if necessary*
- d. Click **Save to My Address Book** if you frequently ship to this address.
- e. Click Save Changes
- f. Add **Another Recipient** if desired and click **Save Changes** again.
- g. Click on either **Continue Shopping** or **Proceed to Payment**

Innovative Print & Mail Solutions		Соц	ntry:		
			ited States	\checkmark	
		* Sta	ate/Province/Region:		
0	2 3		A - Washington	\checkmark	
Shipping P	ayment Finish		o/Postal Code:		
Select a shipping address & shipping options			504		
select a shipping address a shipping options	Products				
SHIPMENT 1	test SSBC for training Item Name: STATE 1 SIDE BUSINESS CA		one Number 1:		
Please select a shipment type.	Qty Unit Price Tax	Total	0.407.9453		
Campus Mail	250 \$0.08 \$0.01	\$20.00 Orga	anization:		•
ADDRESS (a)	Subtotal:	\$20.00	emerton, City of		Ð
Add from Address Book	Shipping:	\$0.00 * En	nail:		
Mail Stop Lookup (Opens in a new window)	Taxes:		ndy.cotter@watech.wa	.gov	
* First Name:	Total:		very Instructions		
Cindy	We may contact you to approve a new price				
* Last Name:	order, if changes are needed to meet all you needs. Freight costs are estimated, not actu	-			
	final bill will be based on state contract rate		Save to My Address Bo	ook	
Cotter test	including taxes, fees, shipping.				
* Address Line 1:	niciaang axes, rees, snipping.		Save Changes 😑	Cancel	
1500 Jefferson		You	must click save to pro	oceed with checkout.	
Address Line 2:				•	
		Ad	ld Another Recipient 👻	V	
Address Line 3:					





12. Payment

- a. Choose a **Payment Method** and input the appropriate information. Payment options will vary based upon your organization and role settings.
- b. Click on Place My Order







13. Order Confirmation

- a. Approvals
- b. Print
- c. Continue Shopping







14.	Confirmation emails	From: DES Printing and Imaging <noreply@prt.wa.gov> To: Cotter, Cindy (WaTech)</noreply@prt.wa.gov>	Sent: Tue 5/31/2016 4:11 PM
You w	ill receive:	Cc: Subject: New myPRINT/myFULFILLMENT Order Notification	
a. b.	Aconfirmation email Another email indicating if your	Your order has been placed successfully. Order Number : 87527 Order Due Date & Time : 6/20/2016 8:00:00 AM PDT Please log in at ht status of your order.	tp://myPRINT.wa.gov to see the
C.	request was approved Or denied.	DES Printing and Imaging	₽ 🚺 ^
		From: DES Printing and Imaging <noreply@prt.wa.gov> To: @ Cotter, Cindy (WaTech) Cc: Subject: Your myPRINT/myFULFILLMENT order has been approved</noreply@prt.wa.gov>	Sent: Tue 5/31/2016 4:33 PM
		Order number 87532 has been accepted by the approver. Please log in to <u>http://myPRINT.wa.gov</u> to view the order.	2 S
		DES Printing and Imaging	<u> </u>
		From: DES Printing and Imaging <noreply@prt.wa.gov> To: Cotter, Cindy (WaTech) Cc: Cotter, Cindy (WaTech)</noreply@prt.wa.gov>	Sent: Tue 5/31/2016 4:34 PM
		Subject: Your myPRINT/myFULFILLMENT order has been declined	_
		Order number 87527 has been declined by the approver. Please log in to <u>http://myPRINT.wa.gov</u> to	o view the order.
		DES Printing and Imaging	<u> </u>

