

# Enterprise Risk Management – LPRT Incident Reporting

GOAL: Reduce deaths, serious injuries and other substantial loss

OBJECTIVE: Implement effective incident review practices

Chapter 43.41 RCW requires reports of all deaths, serious injuries and other substantial loss.

PERFORMANCE MEASURE:

- ▶ Number of agencies that have reported serious incidents to DES

**Output**

*... so that ...*

Losses can be analyzed and recommendations to reduce future losses can be implemented.

PERFORMANCE MEASURE:

- ▶ % of reported incidents reviewed at agency or state level

**Immediate Outcome**

Ultimate Intent

*... so that ...*

Agencies can reduce the impact of reported incidents and act to prevent future incidents.

PERFORMANCE MEASURES:

- ▶ % of recommendations resulting from incident review that are implemented

**Intermediate Outcome**

*... so that ...*

State agency resources are efficiently used to further program goals.

PERFORMANCE MEASURES:

- ▶ % decrease in claims and lawsuits
- ▶ % decrease in similar incidents

**Ultimate Outcome**

Degree of Control and Influence